

Effective Immediately

January 6, 2022

Important message from The Train Station to our valued customers:

We have been thrilled to be able to provide a safe working & shopping environment for our employees and our customers since the start of the pandemic.

Our in store strict policies of hand sanitizing, masks at all times and conscious social distancing have continued to keep us safe and healthy. We appreciate the cooperation and support of all our patrons who have visited the store over the past two years. With that being said, due to the current state of the pandemic in our area and the highly contagious spread of the Omicron variant, we have made the difficult decision to close the store to walk in customers TEMPORARILY until this latest surge is under control. We will continue to BE HERE for our customers via the website, our ever popular weekly 25% off email listing and our very successful curbside pick up initiated during the government mandated shut down in the spring of 2020. If you recently received notification of items ready for pickup, we will accommodate via curb-side pick up by appointment. **Please call or e-mail to make arrangements: 973-263-1979 or info@train-station.com**

Please bare with us as we figure out the logistics, but we feel it is in our best interest to limit our exposure to the general public at this time. This is a great time to play with trains and it is our intention to help you continue to do just that. Stay healthy. Be well.

Dave & Sue

December 2021

Dear Friends of The Train Station,

Your patronage has sustained our small business through a very difficult year, and we greatly value your continued support.

For the continued well-being of all customers & employees; our established Covid-19 safety precautions

remain in effect for the current 2021 holiday season.

MASKS REQUIRED inside the store

HAND SANITIZER is available at the entrance and throughout the store

SOCIAL DISTANCING is strongly encouraged

PLEASE do not visit if not feeling well.

We acknowledge that most people are more than ready to move on from the restrictions the pandemic has placed upon everyone; however we must remain diligent in our practices for extenuating circumstances beyond our control.

We wish everyone a Happy Holiday Season...it's the most wonderful time of year! Thank you for your continued support,

Dave & Sue and the staff of The Train Station

April 3, 2020

Update from The Train Station:

A heart- felt Thank You to all our customers that have called or messaged us during these very difficult times. We greatly appreciate the check-ins and the support that is helping us weather the storm. All employees are currently on mandatory PTO until further notice. The phone will continue to be answered during business hours although the store will remain closed. Our website and weekly e-mail sale will continue unchanged. We are still able to ship via UPS ground, USPS, and curbside noncontact pickup by appointment for our customers with contactless shipping via UPS ground service. Our website will remain available 24/7 with contactless shipping via UPS ground service. Stay safe! Stay home! Be well! We are providing regular business hours using a call forwarding system if we are not physically in the building.

Dave & Sue
Tuesday- Friday 10-6 Saturday 10-5

March 26, 2020

UPDATE FROM THE TRAIN STATION

Our store remains closed to the public. Our phone line is being answered during business hours via call forwarding. Our website carries items available for immediate shipping. Our local post office and UPS

- We will continue our much anticipated “supercharged” weekly email every Thursday at 5pm featuring 25% savings on one-of-a-kind items.
- Orders placed by phone, online or via our weekly e-mail by our local customers can be picked up without delay via curbside service from our warehouse by prearranged appointment.
- Pending repairs or early buy orders (that have arrived) can also be picked up via curbside service by appointment. Contact us to make arrangements.
- Contact us via e-mail for a personal response to a train related question or inquiry.
info@train-station.com general inquiry
davidshaw@train-station.com or sueshaw@train-station.com
- Continue to follow us on Facebook for #TrainTipTuesday and other posts.
Lionel Train Station Mountain Lakes

The fallout from this global pandemic is immeasurable. The health and safety of our customers and our employees is first and foremost.

We all will come back from this. Be safe. Be well.

With much appreciation,

Dave and Sue Shaw and all the Staff of The Train Station