

October 8, 2020

A Message to Our Valued Customers:

With the start of the holiday shopping season upon us, we are planning for the safest in-store shopping experience possible with new expanded hours of operation.

We follow recommended CDC guidelines.

As the volume of customers increase with our holiday shopping season, we will be making adjustments as necessary: Capacity limits will be enforced to ensure a safe shopping experience for all.

Please note: Our expanded store hours are created with you in mind. We try to be flexible and we will always try to be accommodating to our customers.

Please call for special assistance. 973-263-1979

This holiday season is without a doubt going to be very different and challenging. The Train Station staff is here to help create family memories and traditions.

At this time everyone (young and old):

- ❖ Are required to wear a mask covering nose and mouth.

- ❖ Are required to hand sanitize upon entry. (Provided at entrance as well as throughout the store.)
- ❖ Are *strongly* encouraged to maintain a social distance from patrons and staff of the store. (*look for red x's on the floor*)
- ❖ Do Not Visit if you are not feeling well. (*headache, body ache, cough, sniffles etc*)

Some helpful tips:

1. Look at our website and make a shopping list. This will help give you ideas. If you see it listed on the website, it is in stock & available. Prices are the same.
2. You can shop online and do in store pickup or curbside pickup.
3. List questions in advance to have ready to expedite shopping.
4. Check our website or call for store hours.
5. Come early or late in the day. It seems to be less busy.

6. Shop week days. Weekends are also typically busier.
7. If you are looking for tech support: call ahead. We can plan a time for you so we don't rush through it.
8. If you have a large amount of repairs. Call ahead and we will guide you as to what you need to bring in.
9. Families are welcome to visit, but we need to limit the amount of touching of shared items (remotes specifically)
10. Start your holiday shopping early! Don't wait till the last minute.
11. Lastly, we are pleased to announce a NEW feature of customer service: No place to stash a surprise because everyone is home? We got it covered!
Buy now, pick up later! We will store it for you till you are ready. And send a reminder to pick up!!